



## Technical Project Manager Job Brief

### Company Introduction

Sim Local is an entrepreneurial company which creates problem-solving travel technology brands. Our sister company NetLync is a technology company helping mobile network operators support eSIM and the next wave of connected consumer devices. Our brands are always the fastest, most intuitive way to ease the user journey and meet user experience needs. What we do is a win, win, win – a win for the user, for our partners, for our shareholder and staff because we're on this adventure together. Through our Sim Local and NetLync brands, we are pioneering a digital transformation of SIM card technology across the mobile & IoT industry and digital retail channels with an emphasis on eSIM Technology and using leading edge digital retail & platform technologies – check out <https://www.simlocal.com/> and <https://www.netlync.com/> for more detail.

### The Role

This role is a great opportunity for a dynamic individual to join the Client Services Change & Delivery team which is at a point of growth inflection within a geographically scaling business. The role will suit an individual who thrives on working in a small but fast-paced, highly flexible entrepreneurial environment. The Client Services & Delivery team is a key part of a high performing Agile Technology Team supporting our proprietary UNITE platform which is at the forefront of a Digital Transformation of our business.

The role will suit a self-starter looking to work in an autonomous environment. We are a small closely-knit organisation, so your contribution will have a direct impact to the success of all the teams in the organisation. You will interact with our teams based in Dublin, London, Vancouver as well as global mobile operators, infrastructure providers, device manufacturers and our international retail partners. You will get exposure to cutting edge technologies whilst working within a dedicated and expanding team environment, where you can shape your own future with us.

### Job Description

Due to continued success and growth, we are expanding our Client Services Change & Delivery team and are now looking for a talented Technical Project Manager to join our team. This role will support the Client Services Change & Delivery Lead.

## Technical Project Manager Job Brief

We are looking for someone who is motivated by emerging technologies and has a passion to drive technology transformation with specific emphasis on digital transformation solutions. You will be passionate about highly performant and scalable platforms and can interact with engineering and product managers distilling down complexity to drive complex projects. The role requires technical experience with complex projects, project management across cross-functional stakeholders, as well as strategic thinking and problem solving. The ideal candidate is someone who has a track record of high-quality project lifecycle delivery in a solution delivery environment, combined with an appetite to work alongside an agile software engineering team. This is a client facing role so there will be an emphasis on clear written & verbal communication skills.

### Responsibilities

- Manages projects that are sponsored by Business Units, delivered by Technology, ensuring all stakeholders are engaged and understand their role in successful delivery.
- Provide project management expertise during all phases of software development from strategy to delivery, demonstrating critical thinking and thought leadership
- You will understand development lifecycles, deployment/release management and have dealt with the complexities of delivering technology solutions to external clients.
- You are not satisfied with just delivering a project on time—you can lean into technical decisions, are discerning about product/infrastructure architecture and are obsessed with quality, reliability & correctness.
- You look around the corners to anticipate potential blockers and navigate effectively.
- You will work autonomously to deliver projects underpinned by multiple teams and functions with stakeholders in different disciplines and across time zones.
- You will input to delivery process improvements, ensuring the success of the Client Services Change & Delivery team.
- You have strong written and verbal communication skills, building strong relationships with stakeholders, executives, and teams internally and externally.

### Qualifications

- 8+ years of software engineering, systems engineering or technical product/program management experience
- Bachelor's Degree in Business, Information Systems or equivalent work experience
- Agile Certifications would be an advantage
- Skilled in project management tools and processes

## Desirable Skills

- Understanding of APIs, SDKs, and infrastructure at scale.
- Experience delivering enterprise software products and services in a high growth environment
- Strong analytical and quantitative skills with the ability to use data to back up assumptions, recommendations, and drive actions.
- High attention to detail including precise and effective technical customer communications.
- Teamwork and willingness to roll up one's sleeves to get the job done.

## Other items of note

- Our Technology Team is managed across 2 locations, our HQ Office at Beacon Court, Sandyford, Co Dublin, Ireland and our HQ Office Vancouver Canada
- Our Retail Operations are based in our London Office at One Heathrow Boulevard, West Drayton, London
- Our eSIM Solution Business Development is headquartered in Vancouver, Canada
- We work in an Agile team environment, directed by a business-based product owner and a scrum master. Sprints are fortnightly and useful, working software is expected to be produced at the end of each sprint. All development efforts follow Agile principles closely

## To Apply

- Our Please send your CV with a cover letter outlining why you'd be perfect for the role to:  
[ITCareers@travelwin.com](mailto:ITCareers@travelwin.com)